

About Us

Macroview Telecom Limited is a professional provider of Internetworking solutions for high-speed IP network infrastructure, DWDM optical network, Data Centre, IP telephony and unified communications, carrier backbones, business video streaming and broadcast, network security and network management. We have been operating since 1991 and now have 8 offices and technical support centers in Hong Kong, Guangzhou, Shanghai, Beijing, Dongguan, Shenzhen, Wuhan and Macau.

Our keys to success are our PEOPLE, solution and technology leadership, long-term client partnership, close venture with vendors, and our solid support infrastructure and experience in designing and implementing solutions in both Hong Kong and China.

Vision & Values

Being a professional network solution provider with a service-led approach, we strive to be our customers' partner with a "Macro View". We let our customers focus on their core business while relieving them from the complexity of the underlying technologies. We take care of our customers' network and ensure a stable and optimum efficiency of their business operations over the infrastructure.

Our motto is

Our mission is to be an excellent organization in creating values by turning communication technologies into cost-effective business solutions.

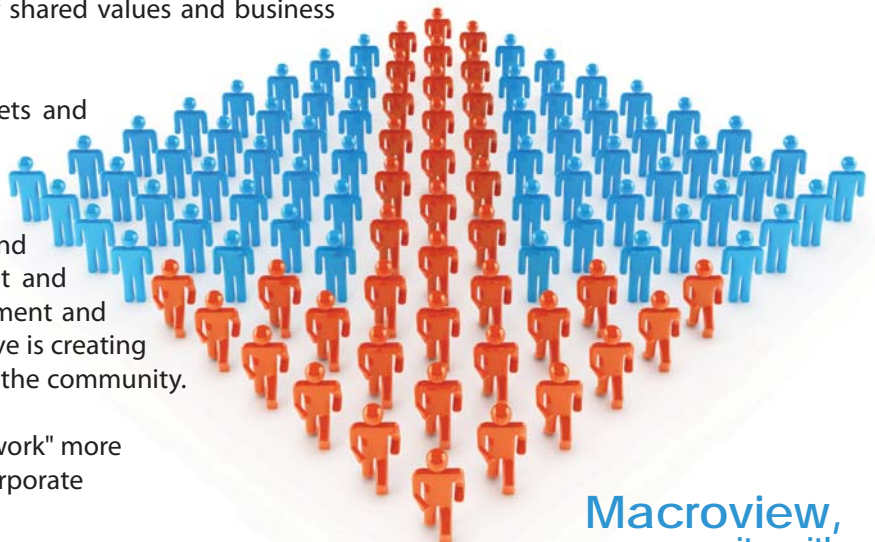
" Customers' Success is Our Success. "

Our People

In many aspects, Macroview is seemed as a community, rather than an organization. This community is shaped and led by its people, who operate creatively within a framework of shared values and business goals.

Our staff members are our greatest assets and they bring the most differentiated values. Our success has been driven by their proactiveness, customer-caring attitude, professional knowledge, commitment and technical skills. Staff career development and training process is a continuing commitment and investment of Macroview which we believe is creating a win-win scenario for both the staff and the community.

Macroview believes that by making the "work" more enjoyable and rewarding, we get more corporate strength and more happy customers.



Macroview,
a community with
shared values and common goal

Our Services

Network Design and Consulting

- Network performance and security assessment
- Wireless survey & assessment
- Network expansion planning

System Integration & Development

- Solution/ product customization
- Application development/ integration for unified communications platforms
- Contact centre integration and web collaboration
- Integration and tools development for Operation Support Systems (OSS)

Project Management Services

- Technical Project Manager (TPM) services for datacenter and office relocation

Maintenance Support Services

- 7 x 24 Customer help desk and multi-lingual service hotlines
- Remote and on-site technical support service for trouble-shooting and fault resolution
- Spare parts, hardware repair / replacement

Network Management & Network Out-Tasking

- Always-on network health surveillance
- Performance monitoring and statistics for network equipment and servers
- Real-time portal and monthly reporting
- Regular review of network performance and fine-tuning
- Customized network out-tasking

Professional Services

- Service coupon for move/ add/ change/ delete services
- Managed staffing services
- Customized training on day-to-day network operation, administration and management

Macroview has nurtured a focused and value-adding relationship with leading technology providers which enable us to deliver premium solutions and services to our clients.

- Cisco
- Citrix
- F5
- Blue Coat
- Riverbed
- RadCom
- IBM
- McAfee
- Websense
- HP
- RSA
- VMware
- Emerson Network Power
- Microsoft
- Juniper
- Fortinet
- Check Point
- RAD
- SolarWinds
- Veeam
- Arcserve
- Netscout
- Trend Micro
- Radware
- Palo Alto Networks
- Splunk
- NetApp
- Dell
- FireEye
- CyberArk
- CommVault
- Imperva
- Maximus
- Gigamon
- EMC
- HDS
- Veritas
- Infoblox
- Equinix
- ...

For more information,
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