

**August 2006**

**Congratulations on Achieving Cisco Customer Satisfaction Excellence**



Cisco Systems is pleased to recognize and congratulate **MACROVIEW TELECOM LIMITED (HONG KONG) & MACROVIEW TELECOM LIMITED (CHINA)** for achieving Cisco Channel Customer Satisfaction Excellence.

Customer Satisfaction Excellence is the highest distinction a partner can achieve within the Cisco Channel Partner Program. **MACROVIEW TELECOM LIMITED (HONG KONG) & MACROVIEW TELECOM LIMITED (CHINA)** will be recognized for Customer Satisfaction Excellence in the Cisco Partner Locator ([www.cisco.com/go/partnerlocator](http://www.cisco.com/go/partnerlocator)) with a special star indicator representing your achievement. Customers, Cisco personnel and partners will be able to identify you as having achieved outstanding customer satisfaction as part of Cisco's worldwide assessment process.

Channel Customer Satisfaction Excellence assessment is based upon the customer satisfaction results captured in the Cisco Partner Access Online tool ([www.cisco.com/go/pal](http://www.cisco.com/go/pal)). Each quarter, Cisco will acknowledge Certified Partners that have the highest customer satisfaction distinction within each geographic region.

Customer Satisfaction Excellence is a core value we both share and a key driver of our current and future success. Thank you for your commitment to the success of your customers.

For more information on Cisco Channel Customer Satisfaction Excellence, please visit: [www.cisco.com/go/pal](http://www.cisco.com/go/pal)

Sincerely,  
Cisco Channels Team

## 2006 年 8月 祝贺高威电信香港及中国取得思科客户满意度优异成绩



CiscoChannel  
Partner Program

我们非常高兴能够再次获得思科客户满意度优异成绩，并非所有金牌均能达到这一级别，以下是思科网站上的公告：

思科系统公司非常高兴地认可和祝贺 **高威電信(香港)** 及 **高威电信(中国)** 获得了思科渠道客户满意度优异成绩。

在思科渠道合作伙伴计划中，客户满意度优异是一个合作伙伴可以获得的最高级别。**高威電信(香港)** 及 **高威电信(中国)** 客户满意度优异的成绩，已公布在思科合作伙伴网页上了([www.cisco.com/go/partnerlocator](http://www.cisco.com/go/partnerlocator))，并带有一个特别的星号标记，以示所获得的杰出表现。

渠道客户满意度优异的评估，是基于在思科合作伙伴访问在线工具([www.cisco.com/go/pal](http://www.cisco.com/go/pal)) 获取客户满意度调查结果。每个季度，思科将在每个地域认可有最高客户满意度级别的认证合作伙伴。

客户满意度优异是合作伙伴与思科共同分享的核心价值，也是一个推动我们当前和将来成功的关键驱动力。

关于更多的思科渠道客户满意度优异的信息，请浏览：[www.cisco.com/go/pal](http://www.cisco.com/go/pal)